Quick Start   -   RockWorks16, Network License   -   User Info

Paperwork and Server Setup

The network license of RockWorks requires a signed contract. Contact RockWare 800-775-6745, or email us at tech@rockware.com to get the necessary paperwork.

The network version also requires installation of a license manager service that is supplied separately. Once we receive the signed contract we will email information about the license manager to the designated contact.

Installing RockWorks16 *

You must have **Administrator** privileges to **install and license** RockWorks. The RockWorks program should be installed onto each client computer.

Installing from the Web (recommended)

1. Visit www.rockware.com and click on the **Downloads / Product Updates** menu item, along the top of the page.

2. Click on **RockWorks** in the contents list. Locate the **RockWorks16** item and click the small **Download** link below RockWorks16.

3. Choose **Save** when prompted, and browse to a location on your computer where the download can be stored, such as your computer's Desktop. You cannot run the installation from the web.

4. When the download is complete, you can click the **Run** button in the browser prompt (or use Windows Explorer to double-click on the downloaded file, "rockworks16_installation.exe") to start the installation. Follow the recommended installation settings.

Installing from a CD

1. Insert the CD into your computer. The installation program should start up automatically. (If it does not, run the "setupcd" program in the root of the CD.)

2. Click on "RockWorks16" in the installation program's menu, along the left side of the screen. You'll see a description of the program in the pane to the right. Click the **Install Software** button in the pane to the right to start the installation.

3. Follow the recommended installation settings.

* Network Administrator: You can install RockWorks silently using the \SILENT or \VERYSILENT command line parameters. See the Admin quick-start guide for details.

Licensing RockWorks16 *

When installation is complete, you can launch RockWorks16. You'll see a small window with the number of trial days left.

1. Click the **Set Up Licensing** button.

2. Select the license type: Click in **RockWorks Network** button.

3. Enter the licensing information. This is typically supplied by your network administrator.

    - **Host**: Enter here the name or IP address of the server where the Network Licensing Service has been installed and is running.

    - **Port**: Type into this prompt the port number that the Licensing Service is using. This will default to 5280 but may have been changed by the network administrator when the Licensing Service was installed and set up.

    - **Protocol**: Select which IP Protocol is being used - version 4 or version 6.

4. Click the **Change** button to proceed into the program. The RockWorks program window will be displayed, along with the Help messages. If the licensing was successful, you'll see the status in the lower-right corner of the program window (e.g. *RockWorks16 – Network License Level x)*

5. We recommend you take the time to go through a few of the tutorial lessons, accessible in the **Help | Tutorials** menu.

* Network Administrator: RockWare offers a console program to automate this licensing. See the Admin quick-start guide for details.

Getting Help

- Refer to the **Instructions** tab which is displayed in each program options window.

- Run through the **Tutorial** lessons in the Help window which is displayed upon program start and via the Help | Tutorial menu.

- Select the Help | Contents option to access the **Help messages** for RockWorks.

- Access our **website**, using the automatic links in the RockWorks Help | Online Information options. Or, simply go to www.rockware.com and click on the Support | Rockworks items. While there, you can search topics, and read case studies and white papers.

- Join the online **support forum** where users post questions and answers. This is available via the Support page mentioned above.

- Refer to the **manual**, but note that it is a small subset of the on-line help.

- Contact our **technical support staff** at 303-278-3534, or email us at tech@rockware.com.