



ACCESS ENABLEMENT: THE MANAGE LICENSING APP

CREATING A STANDARD LICENSING HOST

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CREATING A STANDARD LICENSING HOST

 Audience	<ul style="list-style-type: none">• PTC Customers• PTC Partners
 Objectives	<ul style="list-style-type: none">• This Quick Reference Guide (QRG) will explain how to create a Standard Licensing Host in the Manage Licensing app.

INSTRUCTIONS

The following steps are involved in this process:

Log in to the **Manage Licensing** app, using your PTC credentials.

1. On the Dashboard tab, under the **Licensing Host** section, click **Add new licensing host**.

License Management

Recent Orders

Licensing Actions

 **Available Products**

These are the products that are not yet assigned to a host. You will need to **assign these products to a licensing host** in order to use the software.

Assign Products

 **Installed Products**

These are the products that have been installed to a licensing host. You can **modify product licensing** or **move them to another host**.

Move Installed Products

 **Licensing Host**

These are the hosts on which you run the software. You can **add a new licensing host** or **retrieve the license file installed on a licensing host**.

Manage Hosts **Add New Licensing Host** Retrieve License File

 **Software**

These are the PTC software programs that you have purchased. You can download the associated software or upgrade to a newer version.

Download Software

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PARTNER TIP: Partners will access Manage Licensing via the eSupport link on the Partner Portal. Their usernames and passwords will remain the same. More information on Partner access can be found in the Partner Role in License Management Quick Reference Guide.

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INSTRUCTIONS

2. Select **Standard Licensing Host** environment.



Standard Licensing Host: The most common type of licensing host. Use this unless you need Triad redundancy or are using products in a home setting.

3. Click **Next**.

Add New Licensing Host

1 Select Licensing Host Environment

2 Add Licensing Host Details

[Back to Dashboard](#)

Select Licensing Host Environment

Please select the type of host you would like to create.

☐ Standard Licensing Host

The most common type of server. If you are unsure, this is likely what you should select

☐ Triad

Select Triad to create a three-server redundancy capability in FlexNet Publisher. All three license servers operate to form a triad

☐ Home Use

A non production host running at your home. Selecting this may limit which products can be installed

Next

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4. Add **licensing host details**. Fields marked with asterisk are mandatory fields.



4a: Adding '**Additional details**' is optional at this stage. However, when you decide to add PTC products the relevant IDs and identifiers will be required before generating a license. Add now if you have the information available to save time later.



4b: Adding '**Labels**' is optional at this stage. Labels are self-defined references that will appear to you in lists for quick identification of the host. For example: it can be a project name, a site/city where it's used etc.



4c: Clicking **Add to favorite** will add the host as a favorite. Host environments that are selected as favorites have a star next to their Licensing Host Name in the **Licensing Host** section and will show at the top of the Licensing Host table.

The screenshot shows the 'Add New Licensing Host' form. On the left, a sidebar lists two steps: 'Select Licensing Host Environment' (completed with a green checkmark) and 'Add Licensing Host Details' (current step, marked with a green circle and the number 2). The main form area is titled 'Add Licensing Host Details' and includes a 'Back to Dashboard' link. Below the title, it says 'Add more details for your host.' The form contains several fields: 'Licensing Host Name*' (mandatory), 'Host Type*' (set to 'Standard Licensing Host'), and an 'Add to favorite' checkbox. A section titled 'Additional Details' with a sub-header 'Please add relevant attributes depending on the type of products you want to assign to this host.' contains fields for 'Windchill Device ID', 'ThingWorx Device ID', 'IP Address', 'MAC Address', and 'DISK_ID_TEXT'. A 'Labels' section at the bottom has a text input field and the instruction 'Add label text below. Existing labels that match will appear for selection.' Callout 4a points to the 'Additional Details' section. Callout 4b points to the 'Labels' section. Callout 4c points to the 'Add to favorite' checkbox. A large orange circle with the number 4 is in the top right corner. At the bottom, there are 'Back' and 'Next' buttons.

Note: The **Licensing Host Name** field must be completed for you to proceed to the next screen. There is a **hover message** that displays if you hover your cursor above these fields; this will support you in locating the appropriate information if you do not know it. Licensing Host Name is unique and **can only be used once** and **not contain spaces** (dashes and underscores can be used as alternatives).

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INSTRUCTIONS

5. Click **Next**.

Add New Licensing Host

[Back to Dashboard](#)

Add Licensing Host Details

Add more details for your host.

Licensing Host Name* Host Type* ☐ Add to favorite

Additional Details

Please add relevant attributes depending on the type of products you want to assign to this host.

Windchill Device ID ThingWorx Device ID

IP Address MAC Address DISK_ID.TEXT

Labels

Add label text below. Existing labels that match will appear for selection.

[Back](#) [Next](#)

Note: You can use the **Back to Dashboard** button located at the top of the page to pause this process and return to the landing page.

6. A message will appear - **New licensing host added successfully!**

New licensing host added successfully!

You can assign products to this licensing host or come back to it later.

[Back to dashboard](#) [Assign products to this licensing host](#)

Note: You can now assign products to the license host created by clicking on the **Assign products to this licensing host** button.

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Note: Once a host is created, applicable settings can be selected in the **Licensing Host Options** section. Settings are available based on the products installed.

Licensing Hosts / Licensing Host Details

Licensing Host Details

View Host History

Retrieve license file

Licensing Host Information

☆ Add to Favorite

✎ Edit Information

Licensing Host Name *

PoeTestAllOptions

Host Type

Standard

MAC Address

64 BC 58 E9

IP Address

192.168.68.159

Disk ID

345214

Windchill Device ID ⓘ

783baa780bee8e64faadd88dc98767fec5dba53121be3a8e0e2eb31881e7af

ThingWorx Device ID ⓘ

ebcd28c1-3def-4189-b58f-088aac13945a

Licensing Host Options

☐ Non-Production ⓘ

☐ Borrow Enabled ⓘ

☐ Force Locked ⓘ

☐ Disable License Control ⓘ

Labels

+ Add Labels

Non-Production: Acts as a label to clearly identify which of your licensing hosts are not used in production (test, staging, training etc.). It does not have any other effect on host configurations or quantity compliance other than to tag it as a sandbox.

Borrow Enabled: Temporarily "check out" a floating license from a license server, allowing the software to be used on a local machine without a constant connection to the network. Borrowing is not eligible for all PTC products.

Forced Lock: Restricts the use of all products on the host to the current user.

Disable License Control: Applies to ThingWorx and Windchill only. It is typically used in conjunction with sandboxes or to share named user licenses across multiple production hosts.