

RETRIEVING AND DOWNLOADING A LICENSE FILE



Audience

- PTC Customers
- PTC Partners



Objectives

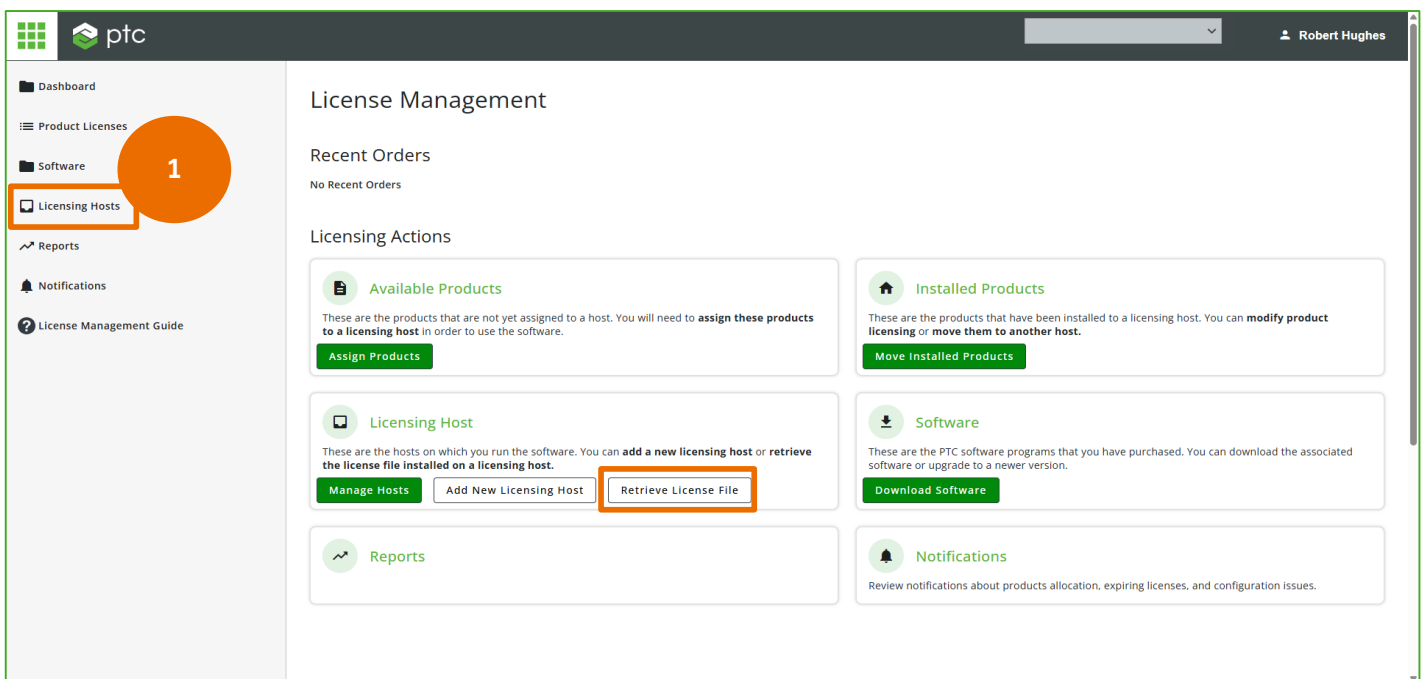
- This Quick Reference Guide (QRG) will enable customers and partners to locate, retrieve, and download their assigned licenses.

INSTRUCTIONS

The following steps are involved in this process:

Log in to the **Manage Licensing** app, using your PTC credentials.

1. On the Dashboard tab, select the **Licensing Hosts** tab.



Note: While this is the most straightforward way to retrieve a license file, there are other pathways you can choose if you prefer, including using the **Retrieve Licensing File** button from the **Dashboard** screen.

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2. Users will be presented with a filterable list of configured hosts.

Licensing Hosts
Below is the list of your licensing hosts.

[Add New Licensing Host](#)

[Add Filter](#) 0 Filters

Licensing Host Name *↕	Licensing Host Environment *↕	Label	Host Type *↕
ddd ★	Production	-	Standard
dh-assignh-001	Production	-	Standard
test-new-007	Production	-	Standard
new-dh-01	Production	-	Standard
test-321dh	Production	-	Standard
test-988773	Production	-	Standard
PosTestOptions	Production	-	Standard
st-test	Production	-	Triad
st-test-1	Production	test	Standard
TEST_1	Production	-	Standard

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Note: The star icon beside the **Host Name** indicates that the host is flagged as a **Favorite**. Hosts can be added to **Favorites** on the **Licensing Host Details** screen.

3. To download the current **License File**, click on the **Download** icon beside the **Licensing Host Name**.

Licensing Hosts
Below is the list of your licensing hosts.

[Add Filter](#) 0 Filters

Licensing Host Name *↕	Licensing Host Environment *↕
ddd ★	Production
dh-assignh-001	Production
test-new-007	Production
new-dh-01	Production
test-321dh	Production
test-988773	Production

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12. Click **Download** to download the license file.

The screenshot shows the 'Licensing Hosts' page. A modal window is displayed in the center with a green checkmark icon and the text 'Your products have been assigned successfully!'. Inside the modal, there is a table with two rows of product information:

Product Name	Action
LS Simplification Manager	Download
FME Windchill	Download

Below the table, there are two buttons: 'Manage Versions' and 'Download All'. At the bottom of the modal is a 'Back to Dashboard' button. An orange circle with the number '4' is overlaid on the 'Download' button for 'FME Windchill'. The background shows a list of licensing hosts on the left and a table of hosts on the right.

Note: You can download the real-time license file by clicking **Download**. You can download all product license files by clicking **Download All**. Depending the variety of PTC product family installed on the Host, at license generation time, clicking **Download All** will provide the relevant license file for each of those Product families.

You can also click **Back to dashboard** to return to the primary landing page and retrieve the license file later.